

Release Notes

Viedoc 4.88

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New and updated functionality



List of functionalities that have been added and updated in this release.

Viedoc Designer

- The code list validation process has been improved to reduce the risk of human error when configuring the following item types: checkbox, radio button, and Numeric Rating Scale (NRS). The following validations have been added:
 - An error will be triggered if a code list value is left blank.
 - An error will be triggered if a code list value is identical to another code list value within the same item.
 - An error will be triggered if a code list value exceeds 2147483647.
 - A warning will be triggered if a code list value contains a comma (",").
 - A warning will be triggered if a numeric code list value contains a leading zero (e.g. "0123"). A code list value of "0" will not trigger any validation warning.

Viedoc Me

- Brazilian Portuguese is now supported as a system language in the new Viedoc Me (not the legacy application).

Viedoc Reports

- Subject Sequence Number is now included in all standard reports and subreports alongside Subject ID, allowing subjects to be uniquely identified across reports. The corresponding R scripts available in Viedoc's GitHub custom-reports repository have been updated to reflect this change, ensuring they generate outputs consistent with the updated reports.

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Bug fixes



List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- **Affected area(s):** describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.
- **Bug description:** explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a “Note!”.

The following corrections have been implemented in the Viedoc 4.88 release:

- **Affected area(s):** Viedoc Single Sign On (SSO)
Bug description: When a user signed back in using SSO after logging out in one tab, the system displayed the message “You are already logged in” in other open tabs. Selecting the button redirected the user to the landing page as expected. However, refreshing the page (F5) unexpectedly logged the user out of all tabs. This has now been solved, so that when refreshing a tab in this state, the system correctly restores the logged-in session and takes the user to the landing page.
- **Affected area(s):** Viedoc Admin
Bug description: When a user attempted to reset their password multiple times without completing the initial recovery process, the reset email was always sent using the primary email provider. The intended behavior was that the email providers should alternate: with the secondary provider used on the second attempt, and then toggled back and forth on each subsequent attempt. This has now been solved so that the email provider alternates correctly for every new reset attempt until recovery is completed.
- **Affected area(s):** Viedoc and Viedoc Me
Bug description: The login pages of Viedoc and Viedoc Me on occasion allowed browser translations. This has now been solved so that browser translations are consistently blocked.
- **Affected area(s):** Viedoc Single Sign On (SSO)
Bug description: In some cases, when the same SSO domain was added in multiple organizations, logging in via an external SSO domain resulted in an error page instead of proceeding with the authentication flow. This has now been solved, so that the SSO login flow is handled as expected by the external SSO service. This now works regardless of organization configuration, and also means that existing SSO domains remain intact when duplicate configurations are created and deleted.

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List of bug fixes continues.

- **Affected area(s):** Viedoc Single Sign On (SSO)
Bug description: After logging in via SSO, and first closing the browser for a short time, and then reopening it, when using the SSO link, users were sometimes redirected to the Viedoc IdP username/password login page. This has now been solved so that in this case, users are no longer taken to the login page. Depending on the external SSO provider, users may be directed to the appropriate account selection or external login page as expected.
- **Affected area(s):** Viedoc Admin
Bug description: The validation rules for email addresses were inconsistent, which meant that some invitations could be accepted in Admin without an invitation email being sent. This has now been solved, so that email validation is consistent throughout the system, and invitations and secondary email addresses follow the same rules. This ensures that only correctly formatted email addresses are accepted.
- **Affected area(s):** Viedoc Designer
Bug description: Form and workflow PDF generation occasionally failed. This could occur after a longer period of inactivity, when no new print jobs were generated. This has now been solved, so that form and workflow PDF's are generated regardless of prior inactivity. Additionally, the print queue has been reworked so that failed print jobs no longer block pending ones, improving resilience.
- **Affected area(s):** Viedoc Designer
Bug description: When uploading translation files, when line breaks had been used on Viedoc Me reminders and NRS anchor labels, the import of translated strings failed. This is now solved. Importing translations of those fields now work as expected, even when line breaks are included.
- **Affected area(s):** Viedoc Designer
Bug description: After HTML sanitation was introduced in Designer in the 4.86 release, RTSM settings could, in rare cases, trigger a validation error that could not be resolved in the Designer. This occurred when RTSM had been configured in a study prior to 4.86, and a new design was imported where HTML fragments, used in RTSM settings, were affected by the sanitation. After HTML sanitation, the mismatch in the RTSM settings between design versions caused an error that the Designer could not resolve. This has now been solved by making this process backward compatible.
- **Affected area(s):** Viedoc Me and Viedoc Share
Bug description: When a user was logged in to both Viedoc Me and Viedoc Share in separate tabs, logging out of one application did not immediately trigger a logout in the other, as expected. Logout was only triggered after activating the other tab or after a delay, during which actions could still be performed. In addition, leaving both applications open without activity sometimes resulted in a 500 error instead of showing the login page. This has now been solved so that logging out from either Viedoc Me or Viedoc Share immediately signs the user out from the other, and both applications reliably redirect to the login page after session timeout.

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List of bug fixes continues.

- **Affected area(s):** Viedoc TMF / Viedoc Share

Bug description: When sharing binders, notification emails were not consistently sent to recipients:

- For Viedoc Me users: When binders were shared either for information purposes or for signature collection without a defined co-signatory, the notification email was not sent.
- For Viedoc Clinic users: When binders were shared for information or signature purposes notification emails were on occasion sent twice, or were not sent.

This has now been solved so that a notification email is always sent to the recipient (Viedoc Me or Viedoc Clinic user) whenever a binder is shared with them, whether for information purposes, or for signature collection.

- **Affected area(s):** Viedoc TMF

Bug description: The system threw an exception when a user created a new version using the Upload new file option, published it with the status Awaiting review, and subsequently changed the status to Finalized, and then tried to lock the document. This has now been solved so that when a record has finalized status, locking the record works as expected.

- **Affected area(s):** Viedoc TMF

Bug description: The date and time values shown in the Details page, for example, Last modified, Last reviewed, Uploaded to drop zone, Uploaded to eTMF, and File date, differed from those displayed on the Structure page, Drop zone, and Document property dialog. This has now been solved, so that all date and time values are now displayed consistently in all views.

- **Affected area(s):** Viedoc TMF

Bug description: In studies associated with more than 100 sites or countries, users with access to all sites could not view the complete list of associated sites or countries in the TMF when selecting the corresponding level. This has now been solved, and users can correctly view all associated sites and countries in the TMF list.

- **Affected area(s):** Viedoc TMF

Bug description: When generating an archive, the process occasionally stalled at 10% progress and did not complete. This has now been solved, and archives now generate successfully without stalling at a specific percentage.

- **Affected area(s):** Viedoc TMF (New UI)

Bug description: Refreshing the page while generating a complete audit report or archive caused the progress bar to disappear, making it appear as though the process had stopped. This has now been solved. The process continues to run when a page is refreshed, completes successfully, and the progress is correctly tracked.

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List of bug fixes continues.

- **Affected area(s):** Viedoc TMF (New UI)

Bug description: In the Records tab, after applying column filters and saving them as a customized view, removing one of the selected filters did not enable the Save as customized option again. This has now been solved, and the Save as customized option is correctly enabled when filters are removed or added.

- **Affected area(s):** Viedoc TMF (New UI)

Bug description: Several UI inconsistencies were identified in the new interface:

- The word “by” was missing in the Last modified entry below the title of unpublished documents, making it inconsistent with the History section.
- The tooltip displayed when hovering over the Document delete button showed incorrect information in cases where the document was not associated with any binders.
- Tooltips were missing for several buttons, including the Delete template button.

These inconsistencies have now been resolved.

- **Affected area(s):** Viedoc TMF (New UI)

Bug description: Record name templates defined for display, download, and archive in TMF Admin settings were not being applied in the Record properties. As a result, the values shown in the Trial Master File structure page did not reflect the configured templates. This has now been solved so that the information is dynamically updated according to the user's template preferences.

- **Affected area(s):** Viedoc TMF

Bug description: In the Complete audit report, the “Upload file to Structure” entry was incorrectly recorded with the Done by username and ID set to zero values instead of showing the actual user's details in specific scenarios:

- Scenario 1: A file was uploaded in the Drop zone, published to a TMF location, downloaded from the Artifact view, and then the Complete audit report was generated.
- Scenario 2: A file was uploaded directly in the TMF structure, published and approved, followed by a new version uploaded via Upload new file, published again, downloaded, and then the audit report was generated.

This has now been solved. The Done by username and ID fields in the TMF audit trail report now correctly display the details of the user who performed the upload.

- **Affected area(s):** Viedoc TMF

Bug description: When Viedoc TMF was configured in a language other than English, the Upload icon was missing from the File info section when using the Upload a new file option to create a new version of a finalized record. This prevented users from uploading a new file. This has now been solved so that the Upload icon is now correctly displayed regardless of the configured language, ensuring that users can always upload a new file when creating a new version.

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List of bug fixes continues.

- **Affected area(s):** Viedoc TMF

Bug description: Uploading a file with a filename containing non-English characters caused several issues in the application including a missing upload icon and users were unable to preview, download, or upload a new version of the file after publishing. This has now been solved so users can perform all standard workflow actions in Viedoc TMF, including previewing, downloading, uploading, and publishing new versions, even when filenames include characters from languages other than English.

- **Affected area(s):** Viedoc TMF

Bug description: On the Records page, the Record type column header and its filter popup displayed the translation key instead of the translated value. This has now been solved. The Record type column and its filter now display the correct translated value, and the column is added with the correct name when selected from the column selection tab.

- **Affected area(s):** Viedoc TMF

Bug description: In the Structure page, files uploaded via drag-and-drop were sometimes assigned to the wrong artifact or caused errors:

- Dragging a file to Artifact A after also having uploaded to Artifact B resulted in the file being uploaded to the wrong artifact.
- Closing and reopening Artifact A, then dragging a file into it, caused an error instead of uploading.

This has now been solved. Files are consistently uploaded to the correct artifact, and uploads after reopening an artifact work without errors.

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Known limitations



Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.

Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.


You can access the Known Limitations page at the following URL:

<https://help.viedoc.net/c/331b7a/5e2a11/en/>

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Signed by:
Royden James



Signer Name: Royden James

Signing Reason: I approve this document

Signing Time: 2025-09-15 | 08:30:57 CEST

CB50F38D3AE440C5A6666E5813688C28

Signoff



Signature Confirmation by

the product manager.

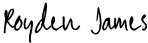
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Source Envelope:	
Document Pages: 9	Signatures: 1
Certificate Pages: 1	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Disabled	Royden James
Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna	Stationsgatan 23
	Uppsala, 753 40
	royden.james@viedoc.com
	IP Address: 94.254.34.43

Record Tracking

Status: Original	Holder: Royden James	Location: DocuSign
9/15/2025 8:28:47 AM	royden.james@viedoc.com	

Signer Events

Signer Events	Signature	Timestamp
Royden James		Sent: 9/15/2025 8:29:51 AM
royden.james@viedoc.com		Viewed: 9/15/2025 8:30:23 AM
Sr Director of Product Management		Signed: 9/15/2025 8:31:00 AM
Viedoc Technologies AB		
Security Level: Email, Account Authentication (Required)	Signature Adoption: Pre-selected Style	
	Signature ID:	
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	With Signing Authentication via Docusign password	
	With Signing Reasons (on each tab):	
	I approve this document	

Electronic Record and Signature Disclosure:
Not Offered via Docusign

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	9/15/2025 8:29:51 AM
Certified Delivered	Security Checked	9/15/2025 8:30:23 AM
Signing Complete	Security Checked	9/15/2025 8:31:00 AM
Completed	Security Checked	9/15/2025 8:31:00 AM
Payment Events	Status	Timestamps