

viedoc™

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# Release Notes

## Viedoc 4.85

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## New and updated functionality



List of functionalities that have been added and updated in this release.

### Viedoc TMF

- In the new UI, a new search option has been added to the Sharing window, allowing users to search binders by Recipient Name, Co-signatory Name, or Binder ID using exact or partial keywords. This makes it easier to quickly locate specific binders.
- Filter pages have been added to the left navigation menu in Trial Master file under records page, allowing TMF users to quickly view artifacts filtered by Flagged by QC, Awaiting review, and Finalized.
- Default and custom view behavior for the Records page and new filter pages has been optimized for consistency and usability. Filter pages will always load in the Default view state. When switching between pages in the left navigation menu, the user's last selected view will be retained on the Records page. If the page is reloaded, the customized view is shown if available, otherwise the default view is shown.
- Archive generation now handles invalid characters in the Zone/Section/Artifact by automatically replacing them with underscores, ensuring the archive completes successfully.

### Viedoc Share

- The time zone (UTC) is now displayed on the Signature page and in the Signature window, helping users clearly understand when the record was signed.
- An option to log out from Viedoc Share is now available after signing a record, allowing users to securely log out of the application directly from the signing flow.

### Viedoc Learning

- Viedoc Learning has an updated dynamic table of contents on the right side of lessons, improving usability and navigation through the content.

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### Bug fixes



List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- **Affected area(s):** describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.
- **Bug description:** explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a “Note!”.

The following corrections have been implemented in the Viedoc 4.85 release:

- **Affected area(s):** Viedoc Admin  
*Bug description:* When a study had been locked in Viedoc Admin, a reference data source manager was still able to create a reference data source. This has now been solved by preventing changes to the reference data sources once the study is locked. This bug did not impact the clinical data, since data could not be updated in the EDC after locking the database.
- **Affected area(s):** Viedoc Clinic  
*Bug description:* When a study had been locked in Viedoc Clinic, a user with edit reference data permission was still able to add and edit reference data. This has now been fixed by preventing changes to the reference data editor once the study is locked. This bug did not impact the clinical data, since data could not be updated in the EDC after locking the database.
- **Affected area(s):** Viedoc Admin  
*Bug description:* When a study had been locked in Viedoc Admin, a dictionary manager was still able to create a medical coding instance. This has now been solved by preventing changes to coding instances once the study is locked. This bug did not impact the coding tool, since new terms could not be coded after locking the database.
- **Affected area(s):** Viedoc Clinic  
*Bug description:* When exporting data including review status, in a study using automatic event date with hidden event date form for scheduled and unscheduled events, the event date form was still displayed in both the review status dataset and the SDV dataset. This is now solved in all output versions, by excluding the hidden event date forms in the review status and SDV dataset.
- **Affected area(s):** Viedoc Clinic  
*Bug description:* If a value imported through the API, was used in a function returning a value to another field, the audit record incorrectly stated that the value was generated due to “import” and by the import user rather than the expected reason “function execution” and the user “system”. This is now solved so that a function returning a value in a new field is audit trailed with the reason “function execution” and the user “system” even when values used in the function were imported through the API.

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List of bug fixes continues.

- **Affected area(s):** Viedoc Designer  
**Bug description:** On the roles page, the toggle switch to determine if a role was enabled or not did not fit the label text in other languages than English. This has been solved by replacing the text labels “On” and “Off” with symbols.
- **Affected area(s):** Viedoc Designer  
**Bug description:** On the form design page, the toggle switch to determine if IDs are shown to the Designer did not fit the label text in other languages than English. This has been solved by replacing the text labels “On” and “Off” with symbols.
- **Affected area(s):** Viedoc Clinic  
**Bug description:** When a form used for triggering email alerts used a combination of tracked items and non-tracked items (that is, only updates to some of the items were expected to generate a tracker email), and the form was saved two times in quick succession by first changing the value in a tracked item and then updating the value of a non-tracked value, the email alert sometimes failed. This is now solved so that an email alert is sent even for when forms were saved in quick succession.
- **Affected area(s):** Viedoc Clinic  
**Bug description:** If a value was imported through the API, and this value triggered visibility conditions to hide other items, thereby clearing the values, this was shown in the audit trail with the edit reason, “Removed due to data dependency”, as expected. However, the action was incorrectly attributed to the user instead of to the system. This has now been solved so that this edit reason is attributed to the system even when the values triggering this action have been imported through the API.
- **Affected area(s):** Viedoc Admin/Clinic  
**Bug description:** In some cases, retrieving the login history for users with extensive activity caused the user administration log to time out, preventing the report from generating. This has now been solved and the user administration logs now generate reliably, even for users with extensive login histories.
- **Affected area(s):** Viedoc Clinic  
**Bug description:** Users with sole access to deleted studies were not prompted to update expired passwords. This allowed the users to log in beyond the 90-day validity period. This has now been solved so that password expiration is correctly applied in this scenario.
- **Affected area(s):** Viedoc Designer  
**Bug description:** In Viedoc Designer, when French was set as the system language, and when an item in the form design page was selected, the dialog for the item panel for an item was not displayed. This has now been solved, so that the behavior of item panels is consistent across all system languages.

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List of bug fixes continues.

- **Affected area(s):** Viedoc Clinic  
*Bug description:* When exporting data including review status in a study using Viedoc Me, the items in the Viedoc Me events were still included in the SDV dataset in the export even though SDV cannot be performed for these items. This has been solved in all output versions, by excluding Viedoc Me data in the SDV dataset.
- **Affected area(s):** Viedoc Clinic  
*Bug description:* When exporting data including review status in a study using Viedoc Me, the columns “SdvBy” and “SdvDate” in the review status dataset were blank for all Viedoc Me forms, indicating that SDV was pending for those forms. This has been solved in output versions 4.79 (current) and 4.77 by setting “SdvBy” and “SdvDate” to “N/A” for all Viedoc Me forms in the review status dataset. In output versions prior to 4.77, the concept of N/A was not used for forms not requiring SDV.
- **Affected area(s):** Viedoc Me  
*Bug description:* When a site was added with a time zone west of UTC, and a Viedoc Me subject was activated with the language Estonian or Swedish, the subject was not able to log in to Viedoc Me to submit data. This has been solved so that this combination of subject user language and site time zone is supported.
- **Affected area(s):** Viedoc Designer  
*Bug description:* In the design version compare output, details on email alerts below the level of alert name, condition and context form were missing, meaning that changes in a design (for example alert message subject) were not captured in the design version compare output. This has been solved so that all details on email alerts will be captured in the design version compare output.
- **Affected area(s):** Viedoc TMF  
*Bug description:* In the Details page, user-specific customized fields were not consistently saved and the system default fields were shown instead when selecting a custom view. This is now solved.
- **Affected area(s):** Viedoc TMF  
*Bug description:* When moving a file from the drop zone to an artifact and setting the document name to match the artifact name, the document name label fields appeared empty. This occurred when no document name templates were configured in TMF Admin > Settings. The label fields now correctly display the chosen artifact name in this scenario.
- **Affected area(s):** Viedoc TMF  
*Bug description:* An artifact was still marked as edited after adding and then removing a sub-artifact, without applying the changes in between. This occurred specifically during the first edit after enabling Maintenance mode. The artifact is now correctly excluded from the edited state in this scenario.

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List of bug fixes continues.

- **Affected area(s):** Viedoc TMF  
**Bug description:** In cases where a user had Read-only Trial Master File permission alongside other Viedoc Clinic roles, artifacts configured with No access permission were not displayed, even when the user had previously published records under those artifacts. These artifacts and their associated records are now correctly shown with read-only access, ensuring complete visibility as intended.
- **Affected area(s):** Viedoc TMF  
**Bug description:** Uploading image files with uppercase extensions (for example .PNG) in the drop zone resulted in a broken preview when using the preview icon in the Record properties window. The preview functionality now handles file extensions without case-sensitivity, ensuring images load correctly regardless of casing.
- **Affected area(s):** Viedoc TMF  
**Bug description:** The pop-up allowing users to switch to the new user interface and the “New User Interface” button in the old interface were not displaying text in the selected language. This has been solved so these elements now correctly reflect the user’s chosen language settings.
- **Affected area(s):** Viedoc TMF  
**Bug description:** The complete audit trail report previously displayed a blank value for deactivated users. This has been solved so the system now shows the user’s GUID in these cases to maintain traceability.
- **Affected area(s):** Viedoc TMF  
**Bug description:** In the Drop zone, the checkboxes on the left and the (...) menu icon on the right were displayed but non-functional. This has been solved and these controls are now hidden from the interface.
- **Affected area(s):** Viedoc Reports  
**Bug description:** In 4.84, a set of R functions was blocked as part of a platform update. In 4.85, support for select functions has been reintroduced via a controlled, sandboxed approach. The following functions remain blocked: system, system2, dir.create, library, require, Sys.sleep, unlink, file.remove, file.rename, tempdir, detach, file.copy, file.create, file.append, setwd, source, readLine, scan, readChar, readBin, read.table, read.delim, read.delim2, read.csv, read.csv2, pipe, exec, exec\_wait, exec\_background, exec\_internal, ps.

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## Known limitations



Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.

Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.

You can access the Known Limitations page at the following URL:

<https://help.viedoc.net/c/331b7a/5e2a11/en/>

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### Signoff



Signature Confirmation by the product owner.

Signed by:  
*Royden James*  
Signer Name: Royden James  
Signing Reason: I approve this document  
Signing Time: 2025-04-15 | 15:40:40 CEST  
CB50F38D3AE440C5A6666E5813688C28



### Certificate Of Completion

Envelope Id: 9959957C-E54E-4CA6-9930-EEC40538CC67	Status: Completed
Subject: Please Docusign This Document	
Source Envelope:	
Document Pages: 8	Signatures: 1
Certificate Pages: 1	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Disabled	Royden James
Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna	Stationsgatan 23
	Uppsala, 753 40
	royden.james@viedoc.com
	IP Address: 192.103.123.7

### Record Tracking

Status: Original	Holder: Royden James	Location: DocuSign
4/15/2025 3:37:56 PM	royden.james@viedoc.com	

### Signer Events

Signer Events	Signature	Timestamp
Royden James		Sent: 4/15/2025 3:38:50 PM
royden.james@viedoc.com		Viewed: 4/15/2025 3:39:49 PM
Sr Director of Product Management		Signed: 4/15/2025 3:40:47 PM
Viedoc Technologies AB		
Security Level: Email, Account Authentication (Required), Login with SSO	Signature Adoption: Pre-selected Style	
	Signature ID:	
	CB50F38D-3AE4-40C5-A666-6E5813688C28	
	Using IP Address: 94.254.34.44	

With Signing Authentication via Docusign password  
 With Signing Reasons (on each tab):  
 I approve this document

**Electronic Record and Signature Disclosure:**  
 Not Offered via Docusign

In Person Signer Events	Signature	Timestamp
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Editor Delivery Events	Status	Timestamp
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Agent Delivery Events	Status	Timestamp
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Intermediary Delivery Events	Status	Timestamp
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Certified Delivery Events	Status	Timestamp
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Carbon Copy Events	Status	Timestamp
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Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Envelope Sent	Hashed/Encrypted	4/15/2025 3:38:50 PM
Certified Delivered	Security Checked	4/15/2025 3:39:49 PM
Signing Complete	Security Checked	4/15/2025 3:40:47 PM
Completed	Security Checked	4/15/2025 3:40:47 PM

Payment Events	Status	Timestamps
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